

Date: March 14, 2011

To: Mr. Bill Myers, Senior Director  
Dungarvin New Mexico, LLC  
2000 Randolph Road SE, Suite 205  
Albuquerque, NM 87106

Mr. Dave Toeniskoetter, Chief Executive Officer  
Edyth Bush Office  
690 S. Cleveland Ave.  
St. Paul, MN 55116-1319

Region: Metro  
Program Surveyed: Developmental Disabilities Waiver

Verification Survey: March 8, 2011  
Program Surveyed: Developmental Disabilities Waiver

Dear Mr. Myers.:

The Division of Health Improvement/Quality Management Bureau has completed a Verification survey of the Directed Corrective Action Plan (DCAP) issued to your Agency by the Internal Review Committee on June 9, 2010. The purpose of the survey was to determine compliance with your DCAP.

There were no deficiencies noted.

The results of this verification survey have been forwarded to the Internal Review Committee for their review.

Please call the Team Leader at 505-699-0714, if you have questions about the survey or the report.  
Thank you for your cooperation and for the work you perform.

Sincerely,

*Scott Good, MRC, CRC*

Team Lead/Health Care Surveyor  
Division of Health Improvement  
Quality Management Bureau  
[Scott.good@state.nm.us](mailto:Scott.good@state.nm.us)



*"Assuring safety and quality of care in New Mexico's health facilities and community-based programs."*

**Roger Gillespie, Acting Division Director • Division of Health Improvement**

5301 Central Ave. NE, Suite 400 • Albuquerque, New Mexico 87108

(505) 222-8623 • FAX: (505) 222-8661 • <http://dhi.health.state.nm.us>

QMB Report of Findings – Dungarvin, NM – Metro Region – March 8, 2011

## Survey Process Employed:

Entrance Conference Date: March 8, 2011

Present:

**Dungarvin, NM**

Bill Myers, Senior Director

Elisa Gallegos, RN, Director of Nursing

**DOH/DHI/QMB**

Scott Good, MRC, CRC, Team Lead/Healthcare Surveyor

Exit Conference Date: March 8, 2011

Present:

**Dungarvin, NM**

Bill Myers, Senior Director

**DOH/DHI/QMB**

Scott Good, MRC, CRC, Team Lead/Healthcare Surveyor

Administrative Files Reviewed:

- Individual Files: 10
- Memorandum from E. Gallegos dated 9/29/10 Re: "When to Call the Nurse," was distributed to "All houses and PDs, LPN's."
- Memorandum from E. Gallegos dated 7/15/10 Re: "Nursing Assessment and Attending Day Program for Individuals having Health & Medical Issues."
- Dungarvin, NM "Nursing Monthly Audis," forms for February 2011 for each residence (with the exception of 3 people/1 residence and Individuals receiving FL services)
- Consultation form for MB dated 3/7/11.
- T-Logs for MB from 3/1/11 to 3/4/11.
- Medical Emergency Response Plan (MERP) for seizures for MB dated 2/1/11.
- Health Care Plan for MB, "Seizure Disorder with Frequent Falls, GERD/Rumination, Osteoporosis/Arthritis/OCD, Hypertension/Allergies, Hemorrhoids, Aspiration" dated 1/12/11.
- New Hire Orientation Checklist
- Individual Specific Training (IST) training documentation (sample of 10 Individuals), training included G-tube training when appropriate.
- Correspondence to/from DOH Internal Review Committee (IRC) and Dungarvin, NM. Between the dates of 6/9/10 and 1/28/11.

CC: Distribution List: DOH - Division of Health Improvement  
DOH - Developmental Disabilities Supports Division  
DOH - Office of Internal Audit  
HSD - Medical Assistance Division