



SUSANA MARTINEZ, GOVERNOR

CATHERINE D. TORRES, M.D., CABINET SECRETARY

Date: June 15, 2011

To: Eddie Ruiz, Member Manager
Provider: Lessons of Life, LLC
Address: 2293 Divot Avenue
State/Zip: Las Cruces, NM 88001

E-mail Address: eruiz@zianet.com
rromero@lessonsoflifellc.com

Region: Southwest
Routine Survey Date: October 25 – 28, 2010
Verification Survey: June 8, 2011
Program Surveyed: Developmental Disabilities Waiver
Service Surveyed: Community Living (Supported Living, Independent Living & Family Living) & Community Inclusion (Community Access & Supported Employment)
Survey Type: Verification
Team Leader: Deb Russell, BS, Healthcare Surveyor, Division of Health Improvement/Quality Management Bureau
Team Members: Valerie V. Valdez, MS, Healthcare Program Manager, Division of Health Improvement/Quality Management Bureau

Dear Mr. Ruiz:

The Division of Health Improvement Quality Management Bureau has completed a Plan of Correction Verification Survey of the services identified above. The purpose of the survey was to determine compliance with your Plan of Correction submitted to DHI/DDSD regarding the Routine Survey on October 25 – 28, 2010.

There were no deficiencies noted. The Routine Survey and subsequent Plan of Correction process is now complete.

To maintain ongoing compliance with Standards and regulations, continue to use the Quality Assurance processes described in your Plan of Correction. Again, all verification survey results will be shared with the Internal Review Committee.

Please call the Plan of Correction Coordinator at 505-222-8647 if you have questions about the Report of Findings or Plan of Correction. Thank you for your cooperation and for the work you perform.

Sincerely,

Deb Russell, BS

Team Lead/Health Care Surveyor
Division of Health Improvement/Quality Management Bureau



"Assuring safety and quality of care in New Mexico's health facilities and community-based programs."

Roger Gillespie, Acting Division Director • Division of Health Improvement

5301 Central Ave. NE, Suite 400 • Albuquerque, New Mexico 87108
(505) 222-8623 • FAX: (505) 222-8661 • <http://dhi.health.state.nm.us>

Survey Report #: Q11.04.46528083.SW.001.VS.01

Survey Process Employed:

Entrance Conference Date:	June 8, 2011
Present:	<u>Lessons of Life, LLC</u> Eddie Ruiz, Member Manager Rey Romero, Member Manager <u>DOH/DHI/QMB</u> Deb Russell, BS, Team Lead/Healthcare Surveyor Valerie V. Valdez, MS Healthcare Program Manager
Exit Conference Date:	June 8, 2011
Present:	<u>Lessons of Life, LLC</u> Eddie Ruiz, Member Manager Rey Romero, Member Manager <u>DOH/DHI/QMB</u> Deb Russell, BS, Team Lead/Healthcare Surveyor Valerie Valdez, MS Healthcare Program Manager
Administrative Locations Visited	Number: 1
Total Sample Size	Number: 16 3 - <i>Jackson</i> Class Members 13 - Non- <i>Jackson</i> Class Members 4 - Supported Living 9 - Family Living 3 - Independent Living 13 - Community Access 4 - Supported Employment
Persons Served Interviewed	Number: 0 (16 individuals had no issues which required no verification)
Persons Served Observed	Number: 0 (16 individuals had no issues which required no verification)
Records Reviewed (Persons Served)	Number: 4 (12 Individuals did not have issues which required a review of their Agency file)
Administrative Files Reviewed	<ul style="list-style-type: none">• Medical Records• Incident Management Records• Personnel Files• Training Records• Agency Policy and Procedure• Employee Abuse Registry• Human Rights Notes and/or Meeting Minutes