



Alfredo Vigil, MD
Secretary

DEPARTMENT OF

Building a Healthy New Mexico!

Bill Richardson, Governor

Jessica Sutin
Deputy Secretary

Michael Mulligan
Acting Deputy Secretary

Karen Armitage, MD
Chief Medical Officer

Date: December 8, 2010

To: Connie Kalter, Executive Director
Provider: New Pathways, Inc.
Address: 1520 Tramway N.E. Ste. #220
State/Zip: Albuquerque, New Mexico 87112

E-mail Address: conniekalter@msn.com

Region: Metro, Northeast, Northwest, Southwest
Survey Date: December 2-3, 2010
Program Surveyed: Developmental Disabilities Waiver

Service Surveyed: Community Living & Community Inclusion
Survey Type: Verification
Team Leader: Scott Good, MRC, CRC, Deputy Bureau Chief, Division of Health Improvement/Quality Management Bureau

Dear Ms. Kalter:
The Division of Health Improvement Quality Management Bureau has completed a Plan of Correction Verification survey of the services identified above. The purpose of the survey was to determine compliance with your Plan of Correction submitted to DHI/DDSD regarding the Routine Surveys and subsequent Verification surveys over the past year. All survey results will be referred to the Internal Review Committee (IRC) for their review.

There were no deficiencies noted. This completes your survey process.

Please call the Team Leader at 505-699-0714 if you have questions about the survey. Thank you for your cooperation and for the work you perform.

Sincerely,

Scott Good, MRC, CRC

Team Lead
Division of Health Improvement
Quality Management Bureau



"Assuring safety and quality of care in New Mexico's health facilities and community-based programs."
Quality Management Bureau • 5301 Central Ave. NE Suite 400 • Albuquerque, New Mexico 87108
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QMB Report of Findings – New Pathways - Metro, NE, NW, SW, Regions – December 2, 2010

Q11.2.D4455.Statewide.001.VER2.01

Survey Process Employed:

Entrance Conference Date: December 2, 2010

Present:

Agency Name

Connie Kalter, Executive Director

DOH/DHI/QMB

Scott Good, MRC, CRC, Deputy Bureau Chief

Exit Conference Date: December 3, 2010

Present:

Agency Name

Connie Kalter, Executive Director

Jessica Armijo, Shelby Jackson, Louise Hargraves, RN, Donna Schorr, Debra King

DOH/DHI/QMB

Scott Good, MRC, CRC, Deputy Bureau Chief

Administrative Locations Visited Number: 1

Total Sample Size Number: 7

1 - *Jackson* Class Members
6 - Non-*Jackson* Class Members
2 - Supported Living
4 - Family Living
0 - Independent Living
5 - Adult Habilitation
3 - Community Access
1 - Supported Employment

Records Reviewed (Persons Served) Number: 7

Administrative Files Reviewed

- Billing Records
- Medical Records
- Incident Management Records
- Personnel Files
- Training Records
- Agency Policy and Procedure
- Caregiver Criminal History Screening Records
- Employee Abuse Registry
- Human Rights Notes and/or Meeting Minutes
- Evacuation Drills
- Quality Assurance / Improvement Plan