

DOH/DHI Incident Management System

Six Month Report DD Waiver Residential and Habilitation Providers

SFY 2004 - 7/1/03 - 12/31/03

Provider Name - Number	Clients*		Total Confirmed ANE	Abuse Confirmations/ Total Abuse Cases	Neglect Confirmations/ Total Neglect Cases	Exploitation Confirmations/ Total Exploitation Cases	Emergency Services	Law Enforcement Involvement	Environmental Hazard	Death	Late Reporting/ Total Provider Cases	Confirmed Cases not Reported by Responsible Provider/ Total Unreported Cases
	Res	Hab										
ResCare of NM - 834	236	187	57	11/26	40/58	6/7	74	13	0	1	33/179	9/22
Los Lunas Ctr. For Persons with DD - 761	165	90	30	1/10	18/20	11/18	46	15	1	0	20/110	1/6
Mosaic - 379	51	61	18	0/2	15/17	3/4	18	10	0	0	16/51	2/2
Challenge NM - 733	28	53	16	0/1	15/20	1/2	13	6	0	0	4/42	3/10
Progressive Residential Services - 487	57	74	13	1/1	9/16	3/4	7	5	0	0	3/33	3/8
Tresco, Inc. - 703	100	141	12	1/9	10/24	1/1	29	12	0	2	7/77	1/5
Mentor of NM - 776	91	49	11	2/7	8/13	1/3	15	4	8	1	5/51	3/6
WNG, Inc., Comm, Living Svcs. - 462	44	63	11	4/9	7/7	0/0	13	2	0	1	7/32	4/5
Dungarvin of NM - 816	39	14	10	3/4	7/12	0/0	17	2	0	1	9/36	4/5
Optihealth - 777	34	13	9	2/6	7/9	0/0	6	3	0	0	9/24	0/4
Transitional Lifestyles Comm. - 477	86	0	8	3/4	4/14	1/1	25	4	0	1	8/49	5/11
ARCA - 318	259	96	7	1/5	6/9	0/0	54	9	0	1	10/78	1/1
Residential Resorts - 785	24	11	7	0/1	5/17	2/3	13	7	0	0	4/41	5/18
Tobosa Developmental - 617	39	49	7	0/0	3/3	4/4	7	1	0	0	1/15	0/0
Adelante Development Center - 305	154	373	6	1/2	4/5	1/1	17	0	0	1	3/26	1/2
Tohatchi Area of Opportunity - 453	22	24	6	1/2	5/6	0/0	0	0	0	0	2/8	1/1
Coyote Canyon Rehabilitation Center - 108	17	18	5	0/1	5/7	0/0	2	2	0	0	1/12	3/7
Families Plus, Inc. - 744	196	0	4	1/3	3/3	0/0	29	7	0	1	11/44	1/2
R-Way - 682	83	78	4	0/2	4/4	0/0	15	9	0	0	6/30	0/1
Disability Services, Inc fr MORE - 109	30	30	3	0/0	3/3	0/0	5	1	0	0	0/9	0/0
Otero County Arc - 616	12	17	3	1/2	2/3	0/2	11	2	0	0	2/20	0/0
RCI - 328	4	127	3	1/3	2/4	0/0	5	0	0	0	1/12	1/5
Alliance Beh. Health Svcs. S. NM - 516	56	68	2	0/3	2/5	0/0	9	24	0	0	9/41	1/5
Campo Behavioral Health - 630	24	32	2	1/1	1/2	0/0	12	12	1	0	6/28	1/2
Goodwill Industries of New Mexico - 370	0	87	2	0/0	2/2	0/0	4	0	0	0	0/6	0/0
Life Quest (formerly SWSH) - 503	30	35	2	0/2	0/0	2/2	2	0	0	0	0/6	0/1

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Door of Opportunity - 613	21	27	1	1/1	0/1	0/0	0	0	0	0	0/2	0/0
ENMRSH - 402	86	100	1	1/3	0/0	0/0	20	4	0	1	2/28	0/0
Journeys Day Program Inc. - 856	33	38	1	0/0	1/1	0/0	0	0	0	0	0/1	0/0
MaxCare - 764	22	22	1	1/1	0/0	0/0	1	0	0	1	0/3	0/0
New Pathways, Inc - 642	23	7	1	1/2	0/0	0/0	4	0	0	0	0/6	0/0
PMS - 107	0	27	1	0/1	1/2	0/0	0	0	0	0	0/3	1/1
Share Your Care, Inc - 304	0	64	1	0/2	1/1	0/0	2	0	0	0	0/5	0/0
Su Vida Services Inc - 739	49	27	1	0/1	1/2	0/0	4	0	0	0	2/7	0/0
21st Century Living, Inc. - 848	3	0	0	0/0	0/0	0/0	3	0	0	0	0/3	0/0
A Better Way - 763	6	9	0	0/1	0/0	0/0	2	1	0	0	0/4	0/0
Albuquerque Therapeutic Recreation - 486	0	0	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Alta Mira Specialized Family Services - 322	98	2	0	0/1	0/1	0/0	9	1	0	1	2/13	0/0
Angel Care of New Mexico - 597	5	0	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Basin Coordinated Healthcare, Inc. - 725	1	4	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Bright Horizons, Inc - 860	6	0	0	0/0	0/0	0/0	1	0	0	0	0/1	0/0
C.A.R.C. Inc. - 612	10	17	0	0/0	0/0	0/0	1	0	0	1	0/2	0/0
Carlacare Inc. - 680	1	0	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Carol Henry Behavior Therapy Service - 717	0	2	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Casa Alegre, (MEND) - 732	13	11	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Citizens for the Developmentally Disabled - 220	22	30	0	0/0	0/3	0/0	1	0	0	1	1/5	0/3
Community Options, Inc - 491	26	65	0	0/0	0/0	0/0	2	0	0	0	0/2	0/0
Connections, LLC - 669	16	33	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Cornucopia, Inc. - 730	0	13	0	0/0	0/0	0/0	1	0	0	0	0/1	0/1
Cuidando Las Familias Inc. - 588	83	0	0	0/2	0/1	0/0	5	1	0	0	3/9	0/2
Emergency Response Network-Paula - 654	0	0	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Grace Requires Understanding, Inc. - 467	58	0	0	0/2	0/0	0/0	1	2	0	0	0/5	0/0
La Vida Felicidad - 348	22	28	0	0/0	0/1	0/0	0	0	0	0	0/1	0/1
Las Cumbres Learning Ctr. - 221	24	21	0	0/0	0/0	0/0	6	0	0	0	0/6	0/0
Leaders Industries - 624	41	46	0	0/0	0/1	0/0	8	1	0	0	0/10	0/0
MECA, LLC - 595	21	16	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0

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	Res	Hab										
New Vistas - 223	0	29	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
NM Highlands University- Vista Sin Li - 243	1	1	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Northern NM Vocational Training - 641	1	8	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Open Hands, Inc. - 569	0	7	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Preferred Rehabilitation Network - 773	1	0	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Radiant Living Inc. - 468	1	0	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Residential CRF, Inc. - 489	23	24	0	0/1	0/1	0/0	8	5	0	0	2/15	0/1
Salas Care, Inc. - 465	2	0	0	0/0	0/0	0/0	1	0	0	0	0/1	0/0
Santa Maria El Mirador - 224	15	16	0	0/1	0/1	0/0	2	0	0	0	0/4	0/2
Taos County Arc - 225	25	31	0	0/0	0/0	0/0	10	0	0	1	2/11	0/0
Victory Home Health - 531	0	0	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
VSA arts of NM(formerly Very Special) - 459	3	80	0	0/0	0/0	0/0	1	0	0	0	0/1	0/0
Zia Therapy Ctr. - 619	0	19	0	0/1	0/0	0/0	0	0	0	0	1/1	0/0
Zuni Entrepreneurial Enterprises - 123	10	19	0	0/0	0/0	0/0	1	3	0	0	0/4	0/0

Statewide Totals	Clients*		Total Confirmed ANE	Abuse Confirmations/ Total Abuse Cases	Neglect Confirmations/ Total Neglect Cases	Exploitation Confirmations/ Total Exploitation Cases	Emergency Services	Law Enforcement Involvement	Environ- mental Hazard	Death	Late Reporting/ Total Provider Cases	Confirmed Cases not Reported by Responsible Provider/Total Unreported Cases
	Res	Hab										
	2653	2633	266	39/126	191/299	36/52	542	168	10	16	192/1214	51/140

Total Cases: 1214

- Total client numbers will not add up to DDW client total. Clients who elected to change providers during the specified time period will be counted in the totals of both providers.
- Client numbers are derived from claims data and include all clients for whom a claim has been submitted during the specified time period.
- Only closed cases are included (except deaths).
- Single cases with multiple allegations appear in this report in only one category. The category in which a case will appear is based on an allegation hierarchy as follows:

Death
Confirmed Abuse
Confirmed Neglect
Confirmed Exploitation
Law Enforcement Involvement
Environmental Hazard
Emergency Services

Res Includes

Supported Living
Supervised Living
Assisted Living
Homebased
Foursome Living

Hab Includes

Habilitation
Supported