



**Alfredo Vigil, MD**  
Secretary

DEPARTMENT OF

*Building a Healthy New Mexico!*

**Bill Richardson, Governor**

**Katrina Hotrum**  
Deputy Secretary

**Duffy Rodriguez**  
Deputy Secretary

**Jessica Sutin**  
Deputy Secretary

**Karen Armitage, MD**  
Chief Medical Officer

Date: November 18, 2008

To: David Reinbolt, Executive Director  
Provider: Northern New Mexico Vocational Training  
Address: P.O. Box 273  
State/Zip: Embudo, New Mexico 87531

Region: Northeast  
Survey Date: October 6 - 10, 2008  
Program Surveyed: Developmental Disabilities Waiver  
Service Surveyed: Community Inclusion (Supported Employment & Community Access)  
Survey Type: Routine  
Team Leader: Tony Fragua, B.F.A. Healthcare Surveyor, Division of Health Improvement/Quality Management Bureau  
Team Members: Crystal Lopez, B.A. Healthcare Surveyor, Division of Health Improvement/Quality Management Bureau  
Survey #: Q09.02.D4191.NE.001.RTN.01

Dear Mr. Reinbolt:

The Division of Health Improvement Quality Management Bureau was scheduled to complete a quality review survey of the services identified above, on October 1<sup>st</sup> 2008. The purpose of the survey was to determine compliance with federal and state standards; to assure the health, safety, and welfare of individuals receiving services through the Developmental Disabilities Waiver; and to identify opportunities for improvement.

Prior to the scheduled dates for the survey, numerous attempts were made to contact the Agency regarding the survey. During the week of October 6, 2008, the QMB Bureau Chief, Dan Maxwell was contacted by your Agency reporting you were no longer going to be providing Developmental Disability Waiver Services. At that time, the Quality Management Bureau contacted the DDSD Provider Enrollment Unit to verify the Agency was cancelling their contract to provide DDW service. It was reported by PEU that they had not received notification of the cancellation as of October 7, 2008. On October 10, 2008, Valerie V. Valdez, QMB Health Program Manager made contact with Marilyn Price, NNMVT Administrator, who verified NNMVT would no longer be providing DDW services. It was also reported at that time NNMVT was in the process of transitioning the 3 individuals receiving Supported Employment services to other DDW providers within a two week period.

Due to these circumstances the routine survey was not conducted. As of this date November 12, 2008, QMB has not received any formal notification from the DDSD Provider Enrollment Unit that your Agency has canceled your contract. If your contract is not formally cancelled our Bureau will need to arrange to complete a routine survey in the near future. Please call the Team Leader at 505-222-8670, if you have questions. Thank you for your cooperation and for the work you have performed.

Sincerely,

Tony Fragua, BFA  
Team Lead/Healthcare Surveyor

*"Assuring safety and quality of care in New Mexico's health facilities and community-based programs."*

**David Rodriguez, Division Director • Division of Health Improvement**

Division of Health Improvement • Quality Management Bureau • 5301 Central Ave NE • Suite 900 • Albuquerque, New Mexico 87108  
(505) 222-8623 • FAX: (505) 841-5815

Quality Management Bureau  
Department of Health Improvement