

DOH/DHI Incident Management System

Annual Report DD Waiver Residential and Habilitation Providers

SFY 2007 - 07/01/06 - 06/30/07

| Provider Name - Number | Clients* | | Total Confirmed ANE | Abuse Confirmations/ Total Abuse Cases | Neglect Confirmations/ Total Neglect Cases | Exploitation Confirmations/ Total Exploitation Cases | Emergency Services | Law Enforcement Involvement | Environmental Hazard | Death | Late Reporting/ Total Provider Cases | Confirmed Cases not Reported by Responsible Provider/Total Unreported Cases |
|---|----------|-----|---------------------|---|---|---|--------------------|-----------------------------|----------------------|-------|---|---|
| | Res | Hab | | | | | | | | | | |
| Los Lunas Ctr. For Persons with DD | 105 | 80 | 55 | 2/27 | 51/84 | 2/5 | 97 | 39 | 7 | 1 | 39/260 | 6/23 |
| ResCare of NM | 246 | 186 | 49 | 3/9 | 43/78 | 3/6 | 65 | 13 | 6 | 0 | 16/177 | 28/72 |
| Mosaic, Inc. | 119 | 136 | 40 | 3/8 | 34/60 | 3/8 | 52 | 12 | 0 | 1 | 12/142 | 13/26 |
| Progressive Residential Services | 52 | 71 | 39 | 3/9 | 36/54 | 0/2 | 51 | 18 | 1 | 2 | 8/137 | 11/25 |
| WNG, Inc., Comm, Living Svcs. | 76 | 121 | 35 | 4/12 | 29/41 | 2/5 | 36 | 15 | 0 | 3 | 11/111 | 16/33 |
| Dungarvin New Mexico, Inc. | 60 | 31 | 29 | 2/11 | 27/40 | 0/0 | 41 | 21 | 1 | 1 | 12/115 | 4/9 |
| Tobosa Developmental | 50 | 55 | 22 | 1/1 | 20/27 | 1/1 | 19 | 12 | 0 | 0 | 10/60 | 2/4 |
| Adelante Development Center | 122 | 500 | 21 | 3/18 | 17/36 | 1/1 | 45 | 9 | 0 | 4 | 10/113 | 6/29 |
| Campo Behavioral Health | 31 | 31 | 18 | 3/11 | 14/23 | 1/2 | 15 | 23 | 0 | 0 | 6/74 | 3/15 |
| Esperanza Developmental Services | 47 | 56 | 13 | 1/4 | 12/15 | 0/0 | 25 | 11 | 0 | 0 | 8/56 | 2/9 |
| Coyote Canyon Rehabilitation Center | 27 | 30 | 11 | 0/1 | 11/14 | 0/0 | 32 | 0 | 0 | 2 | 8/49 | 3/6 |
| New Pathways, Inc | 98 | 24 | 11 | 0/2 | 11/25 | 0/3 | 10 | 6 | 0 | 0 | 4/46 | 0/14 |
| Disability Services, Inc fr MORE | 24 | 32 | 10 | 0/1 | 6/7 | 4/5 | 13 | 1 | 8 | 0 | 1/35 | 3/4 |
| Optihealth, Inc. | 41 | 21 | 10 | 2/3 | 8/14 | 0/0 | 53 | 15 | 2 | 0 | 14/87 | 2/7 |
| Transitional Lifestyles Comm. | 91 | 0 | 10 | 3/11 | 7/15 | 0/1 | 33 | 4 | 0 | 1 | 8/65 | 4/15 |
| Tresco, Inc. | 106 | 145 | 10 | 0/12 | 8/20 | 2/5 | 48 | 16 | 0 | 1 | 13/103 | 3/21 |
| ENMRSH | 75 | 106 | 8 | 0/1 | 8/8 | 0/0 | 35 | 25 | 0 | 1 | 1/70 | 1/1 |
| Leaders Industries | 40 | 53 | 8 | 0/0 | 8/8 | 0/0 | 34 | 1 | 0 | 1 | 3/44 | 0/0 |
| Tohatchi Area of Opportunity | 13 | 14 | 8 | 0/1 | 8/12 | 0/0 | 2 | 0 | 0 | 0 | 3/15 | 0/2 |
| Achievements Inc | 18 | 10 | 7 | 0/0 | 7/9 | 0/2 | 0 | 8 | 0 | 0 | 0/19 | 0/1 |
| Citizens for the Developmentally Disabled | 29 | 32 | 7 | 0/2 | 7/7 | 0/1 | 16 | 1 | 0 | 0 | 6/27 | 3/3 |
| Residential CRF, Inc. | 19 | 19 | 7 | 4/4 | 3/4 | 0/0 | 10 | 1 | 0 | 1 | 2/20 | 6/6 |
| R-Way | 129 | 21 | 6 | 1/3 | 5/7 | 0/1 | 40 | 11 | 0 | 1 | 15/63 | 0/2 |
| C.A.R.C. Inc. | 11 | 21 | 5 | 0/0 | 5/7 | 0/0 | 7 | 1 | 1 | 0 | 2/16 | 1/1 |
| Expressions Unlimited | 5 | 3 | 5 | 1/4 | 4/7 | 0/0 | 0 | 1 | 0 | 0 | 0/12 | 3/7 |
| High Desert Family Services, Inc. | 89 | 45 | 5 | 0/5 | 4/11 | 1/1 | 40 | 7 | 0 | 0 | 5/64 | 0/9 |
| Zuni Entrepreneurial Enterprises | 23 | 31 | 5 | 0/0 | 5/12 | 0/0 | 21 | 1 | 3 | 0 | 4/37 | 1/9 |
| Active Solutions Incorporated | 51 | 62 | 4 | 0/2 | 3/3 | 1/1 | 14 | 5 | 0 | 0 | 1/25 | 2/3 |

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|---------------------------------------|----------|-----|---------------------|--|--|--|--------------------|-----------------------------|----------------------|-------|--------------------------------------|---|
| | Res | Hab | | | | | | | | | | |
| Alta Mira Specialized Family Services | 96 | 7 | 4 | 0/0 | 4/5 | 0/0 | 18 | 3 | 0 | 1 | 1/27 | 0/0 |
| ARCA | 254 | 119 | 4 | 0/8 | 4/8 | 0/0 | 49 | 12 | 0 | 1 | 6/80 | 1/8 |
| Life Quest (formerly SWSH) | 26 | 35 | 4 | 0/3 | 3/9 | 1/5 | 23 | 6 | 0 | 2 | 9/48 | 2/8 |
| The Goodlife | 3 | 0 | 4 | 0/0 | 4/7 | 0/0 | 5 | 0 | 0 | 0 | 2/12 | 1/2 |
| Door of Opportunity | 25 | 27 | 3 | 0/1 | 3/4 | 0/0 | 6 | 1 | 0 | 2 | 1/14 | 0/0 |
| New Beginnings | 31 | 14 | 3 | 0/2 | 3/7 | 0/0 | 17 | 3 | 0 | 0 | 4/29 | 1/4 |
| RCl, Inc. | 0 | 144 | 3 | 0/2 | 3/6 | 0/0 | 15 | 0 | 1 | 0 | 0/24 | 1/7 |
| Santa Maria El Mirador | 10 | 13 | 3 | 0/1 | 3/3 | 0/0 | 8 | 1 | 0 | 0 | 1/13 | 0/0 |
| Taos County Arc | 32 | 35 | 3 | 0/1 | 2/3 | 1/1 | 11 | 0 | 0 | 0 | 1/16 | 1/4 |
| A Better Way of Living | 13 | 11 | 2 | 0/2 | 2/4 | 0/0 | 11 | 2 | 0 | 0 | 0/19 | 1/4 |
| Cuidando Las Familias Inc. | 88 | 8 | 2 | 0/4 | 2/3 | 0/0 | 19 | 7 | 0 | 2 | 2/35 | 1/3 |
| Families Plus, Inc. | 189 | 0 | 2 | 0/4 | 2/7 | 0/0 | 34 | 6 | 0 | 4 | 10/55 | 0/3 |
| Family Options | 17 | 15 | 2 | 0/0 | 2/5 | 0/0 | 5 | 0 | 0 | 0 | 1/10 | 1/4 |
| Grace Requires Understanding, Inc. | 84 | 2 | 2 | 0/0 | 2/2 | 0/0 | 16 | 0 | 0 | 1 | 4/19 | 0/1 |
| MaxCare, Inc. | 92 | 29 | 2 | 0/1 | 2/3 | 0/0 | 11 | 3 | 0 | 2 | 2/20 | 0/0 |
| MaxCare, Inc. | 22 | 24 | 2 | 0/1 | 2/3 | 0/0 | 11 | 3 | 0 | 2 | 2/20 | 0/0 |
| Su Vida Services Inc | 69 | 62 | 2 | 0/3 | 2/4 | 0/1 | 16 | 1 | 0 | 1 | 0/26 | 1/5 |
| Acorns to Oaks | 25 | 0 | 1 | 0/2 | 1/1 | 0/0 | 3 | 2 | 0 | 2 | 0/10 | 0/1 |
| Amor Para Todos | 12 | 0 | 1 | 0/0 | 1/1 | 0/0 | 4 | 1 | 0 | 0 | 0/6 | 0/0 |
| Goodwill Industries of New Mexico | 0 | 71 | 1 | 0/0 | 1/1 | 0/0 | 2 | 0 | 0 | 0 | 0/3 | 0/0 |
| Maxcare of New Mexico | 21 | 23 | 1 | 0/0 | 1/2 | 0/0 | 13 | 10 | 0 | 1 | 1/26 | 0/1 |
| New Vistas | 0 | 39 | 1 | 0/1 | 1/2 | 0/0 | 0 | 0 | 0 | 0 | 0/3 | 1/3 |
| Northern NM Vocational Training | 0 | 5 | 1 | 0/0 | 1/1 | 0/0 | 0 | 0 | 0 | 0 | 0/1 | 1/1 |
| Peak Behavioral Health Services, Inc. | 24 | 27 | 1 | 0/3 | 1/3 | 0/0 | 7 | 4 | 0 | 0 | 3/17 | 1/1 |
| PMS | 0 | 30 | 1 | 0/0 | 1/4 | 0/0 | 0 | 0 | 0 | 0 | 0/4 | 0/1 |
| VSA Arts of NM(formerly Very Special) | 0 | 173 | 1 | 0/2 | 1/2 | 0/0 | 1 | 0 | 0 | 0 | 1/5 | 0/2 |
| Ability First, LLC | 53 | 3 | 0 | 0/0 | 0/1 | 0/0 | 4 | 2 | 0 | 0 | 1/7 | 0/0 |
| Abrazos Family Support Services | 0 | 2 | 0 | 0/0 | 0/0 | 0/0 | 0 | 0 | 0 | 0 | 0/0 | 0/0 |
| Advocacy Partners | 18 | 0 | 0 | 0/0 | 0/0 | 0/0 | 2 | 1 | 0 | 0 | 0/3 | 0/0 |
| Angel Care of New Mexico | 3 | 10 | 0 | 0/0 | 0/0 | 0/0 | 0 | 0 | 0 | 0 | 0/0 | 0/0 |
| Bright Horizons, Inc | 15 | 2 | 0 | 0/0 | 0/0 | 0/0 | 4 | 3 | 0 | 0 | 0/7 | 0/0 |
| Carlacare Inc. | 1 | 0 | 0 | 0/0 | 0/0 | 0/0 | 0 | 0 | 0 | 0 | 0/0 | 0/0 |
| Carlsbad Mental Health Assoc. | 12 | 25 | 0 | 0/0 | 0/0 | 0/0 | 0 | 0 | 0 | 0 | 0/0 | 0/0 |

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|--|----------|-----|---------------------------|---|---|---|-----------------------|-----------------------------------|------------------------------|-------|---|--|
| | Res | Hab | | | | | | | | | | |
| Community Options, Inc | 0 | 44 | 0 | 0/2 | 0/2 | 0/0 | 0 | 2 | 0 | 0 | 1/6 | 0/0 |
| Connections, LLC | 0 | 45 | 0 | 0/0 | 0/1 | 0/0 | 1 | 0 | 0 | 0 | 0/2 | 0/1 |
| Cornucopia, Inc. | 0 | 15 | 0 | 0/1 | 0/1 | 0/0 | 1 | 0 | 0 | 0 | 0/3 | 0/1 |
| Journeys Day Program Inc. | 39 | 34 | 0 | 0/4 | 0/3 | 0/0 | 4 | 5 | 0 | 0 | 1/16 | 0/3 |
| La Vida Felicidad | 29 | 37 | 0 | 0/0 | 0/0 | 0/0 | 5 | 0 | 0 | 1 | 0/6 | 0/0 |
| Las Cumbres Learning Ctr. | 16 | 31 | 0 | 0/0 | 0/0 | 0/0 | 4 | 0 | 0 | 0 | 0/4 | 0/0 |
| Otero County COA & Alcoholism | 14 | 15 | 0 | 0/0 | 0/0 | 0/0 | 0 | 0 | 0 | 0 | 0/0 | 0/0 |
| People Centered Day Habilitation Services | 0 | 20 | 0 | 0/0 | 0/0 | 0/0 | 0 | 0 | 0 | 0 | 0/0 | 0/0 |
| Providence Support Services, Inc | 7 | 6 | 0 | 0/0 | 0/0 | 0/0 | 0 | 0 | 0 | 0 | 0/0 | 0/0 |
| Ramah Care Services, Inc. | 8 | 7 | 0 | 0/0 | 0/0 | 0/0 | 9 | 0 | 0 | 0 | 0/9 | 0/0 |
| Salas Care, Inc. | 2 | 0 | 0 | 0/0 | 0/1 | 0/0 | 1 | 0 | 0 | 0 | 1/2 | 0/0 |
| Share Your Care, Inc | 0 | 67 | 0 | 0/0 | 0/4 | 0/0 | 12 | 0 | 0 | 0 | 1/16 | 0/1 |
| Supporting Hands | 6 | 1 | 0 | 0/2 | 0/0 | 0/0 | 0 | 4 | 0 | 0 | 0/6 | 0/1 |
| Zia Therapy Ctr. | 6 | 27 | 0 | 0/0 | 0/0 | 0/0 | 6 | 0 | 0 | 1 | 0/7 | 0/0 |

| Statewide Totals | Clients* | | Total Confirmed ANE | Abuse Confirmations/ Total Abuse Cases | Neglect Confirmations/ Total Neglect Cases | Exploitation Confirmations/ Total Exploitation Cases | Emergency Services | Law Enforcement Involvement | Environmental Hazard | Death | Late Reporting/ Total Provider Cases | Confirmed Cases not Reported by Responsible Provider/Total Unreported Cases |
|------------------|----------|------|---------------------|--|--|--|--------------------|-----------------------------|----------------------|-------|--------------------------------------|---|
| | Res | Hab | | | | | | | | | | |
| | 3159 | 3240 | 514 | 36/212 | 455/761 | 23/57 | 1212 | 359 | 30 | 43 | 278/2678 | 137/426 |

Total Cases: 2678

- Total client numbers will not add up to DDW client total. Clients who elected to change providers during the specified time period will be counted in the totals of both providers.
- Client numbers are derived from claims data and include all clients for whom a claim has been submitted during the specified time period.
- Only closed cases are included (except deaths).
- Single cases with multiple allegations appear in this report in only one category. The category in which a case will appear is based on an allegation hierarchy as follows:
 - Death
 - Confirmed Abuse
 - Confirmed Neglect
 - Confirmed Exploitation
 - Law Enforcement Involvement
 - Environmental Hazard
 - Emergency Services

| Res Includes |
|-------------------------------|
| Supported Living Homebased |

| Hab Includes |
|--------------------|
| Adult Habilitation |