

DOH/DHI Incident Management System

Six Month Report DD Waiver Residential and Habilitation Providers

SFY 2004 - 7/1/03 - 6/30/04

Provider Name - Number	Clients*		Total Confirmed ANE	Abuse Confirmations/ Total Abuse Cases	Neglect Confirmations/ Total Neglect Cases	Exploitation Confirmations/ Total Exploitation Cases	Emergency Services	Law Enforcement Involvement	Environmental Hazard	Death	Late Reporting/ Total Provider Cases	Confirmed Cases not Reported by Responsible Provider/ Total Unreported Cases
	Res	Hab										
ResCare of NM - 834	236	187	127	27/58	89/134	11/13	172	36	0	3	58/416	29/54
Los Lunas Ctr. For Persons with DD - 761	165	90	42	2/21	27/38	13/22	105	32	1	0	37/219	2/15
Challenge NM - 733	28	53	32	1/2	29/34	2/3	19	23	1	0	13/82	10/19
Mosaic - 379	51	61	28	1/4	21/26	6/10	30	14	0	0	20/84	5/7
Adelante Development Center - 305	154	373	24	4/11	18/26	2/3	38	1	0	3	7/82	9/18
Progressive Residential Services - 487	57	74	23	1/3	18/29	4/7	26	12	0	0	7/77	7/15
Optihealth - 777	34	13	21	3/11	17/24	1/2	18	11	0	0	16/66	3/12
Tresco, Inc. - 703	100	141	19	2/15	16/72	1/1	63	19	0	2	22/172	3/32
Mentor of NM - 776	91	49	17	2/7	14/22	1/3	17	4	8	1	6/62	5/9
WNG, Inc., Comm, Living Svcs. - 462	44	63	17	4/10	12/18	1/1	28	10	0	1	15/68	5/12
ARCA - 318	259	96	16	4/9	12/21	0/0	100	18	0	3	16/151	1/6
Dungarvin of NM - 816	39	14	14	6/9	8/17	0/0	36	5	0	1	12/68	4/11
Coyote Canyon Rehabilitation Center - 108	17	18	13	1/2	12/17	0/0	4	2	0	0	4/25	6/10
Tohatchi Area of Opportunity - 453	22	24	13	1/2	12/15	0/0	1	0	0	0	2/18	3/4
Alliance Beh. Health Svs. S. NM - 516	56	68	12	0/9	12/18	0/0	21	38	1	0	14/87	6/15
Tobosa Developmental - 617	39	49	12	2/4	4/5	6/7	11	1	0	0	2/28	1/3
Transitional Lifestyles Comm. - 477	86	0	12	3/6	8/19	1/2	47	6	0	1	8/81	5/12
Residential Resorts - 785	24	11	11	0/1	9/22	2/5	18	10	0	0	4/56	7/25
R-Way - 682	83	78	9	0/4	7/7	2/2	26	13	0	0	9/52	1/2
Campo Behavioral Health - 630	24	32	8	3/7	5/7	0/0	22	22	1	1	7/60	4/9
Disability Services, Inc fr MORE - 109	30	30	7	0/0	7/10	0/0	9	1	0	1	1/21	2/3
New Pathways, Inc - 642	23	7	7	2/4	5/5	0/0	12	3	0	1	1/25	0/2
Otero County Arc - 616	12	17	7	4/6	3/5	0/2	17	2	0	0	3/32	0/0
Families Plus, Inc. - 744	196	0	6	1/4	5/6	0/0	53	13	1	2	17/80	1/3
Goodwill Industries of New Mexico - 370	0	87	6	0/0	6/6	0/0	4	4	0	0	0/14	1/1
RCI - 328	4	127	4	1/5	3/6	0/0	9	0	0	1	1/21	1/7

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Life Quest (formerly SWSH) - 503	30	35	3	0/2	1/2	2/3	3	0	0	1	0/11	1/3
Su Vida Services Inc - 739	49	27	3	0/1	3/5	0/0	8	1	0	0	2/15	0/0
21st Century Living, Inc. - 848	3	0	2	2/2	0/0	0/0	3	0	0	0	0/5	0/0
A Better Way - 763	6	9	2	0/1	2/3	0/0	5	2	0	0	0/11	1/1
ENMRSH - 402	86	100	2	1/3	1/1	0/1	35	4	0	1	2/45	0/0
Journeys Day Program Inc. - 856	33	38	2	0/2	2/2	0/0	1	0	0	0	0/5	0/2
Leaders Industries - 624	41	46	2	0/0	2/4	0/0	12	5	0	0	1/21	0/0
Zia Therapy Ctr. - 619	0	19	2	0/1	2/2	0/0	0	0	0	0	2/3	1/1
C.A.R.C. Inc. - 612	10	17	1	0/1	1/1	0/0	2	0	0	3	0/7	0/1
Connections, LLC - 669	16	33	1	0/0	0/1	1/1	0	0	0	0	1/2	0/0
Cuidando Las Familias Inc. - 588	83	0	1	0/2	1/2	0/0	9	2	0	2	4/18	0/2
Door of Opportunity - 613	21	27	1	1/1	0/11	0/0	1	1	0	0	1/14	0/1
Grace Requires Understanding, Inc. - 467	58	0	1	0/3	1/1	0/0	4	2	0	0	1/10	0/1
MaxCare - 764	22	22	1	1/1	0/0	0/0	1	2	0	1	0/5	0/0
PMS - 107	0	27	1	0/2	1/3	0/0	1	0	0	0	0/6	1/3
Share Your Care, Inc - 304	0	64	1	0/2	1/2	0/0	3	0	0	0	0/7	0/0
Albuquerque Therapeutic Recreation - 486	0	0	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Alta Mira Specialized Family Services - 322	98	2	0	0/3	0/3	0/0	21	2	0	1	3/30	0/1
Angel Care of New Mexico - 597	5	0	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Basin Coordinated Healthcare, Inc. - 725	1	4	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Bright Horizons, Inc - 860	6	0	0	0/0	0/0	0/0	2	0	0	0	1/2	0/0
Carlacare Inc. - 680	1	0	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Carol Henry Behavior Therapy Service - 717	0	2	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Casa Alegre, (MEND) - 732	13	11	0	0/1	0/1	0/0	0	0	0	0	0/2	0/1
Citizens for the Developmentally Disabled - 220	22	30	0	0/0	0/3	0/0	2	2	0	2	1/9	0/5
Community Options, Inc - 491	26	65	0	0/1	0/1	0/0	2	0	0	0	1/4	0/0
Cornucopia, Inc. - 730	0	13	0	0/0	0/0	0/0	1	0	0	0	0/1	0/1
Emergency Response Network-Paula - 654	0	0	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
La Vida Felicidad - 348	22	28	0	0/0	0/1	0/0	3	1	0	0	1/5	0/2
Las Cumbres Learning Ctr. - 221	24	21	0	0/0	0/0	0/0	7	0	0	0	0/7	0/0

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	Res	Hab										
MECA, LLC - 595	21	16	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
New Vistas - 223	0	29	0	0/0	0/0	0/0	0	1	0	0	0/1	0/0
NM Highlands University-Vista Sin Li - 243	1	1	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Northern NM Vocational Training - 641	1	8	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Open Hands, Inc. - 569	0	7	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Preferred Rehabilitation Network - 773	1	0	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
Radiant Living Inc. - 468	1	0	0	0/0	0/0	0/0	3	0	0	0	1/3	0/0
Residential CRF, Inc. - 489	23	24	0	0/1	0/1	0/0	14	7	0	0	2/23	0/1
Salas Care, Inc. - 465	2	0	0	0/0	0/0	0/0	1	0	0	0	0/1	0/0
Santa Maria El Mirador - 224	15	16	0	0/1	0/1	0/0	6	0	0	0	0/8	0/2
Taos County Arc - 225	25	31	0	0/1	0/0	0/0	16	0	0	1	4/18	0/1
Victory Home Health - 531	0	0	0	0/0	0/0	0/0	0	0	0	0	0/0	0/0
VSA arts of NM(formerly Very Special) - 459	3	80	0	0/0	0/0	0/0	3	0	0	0	0/3	0/0
Zuni Entrepreneurial Enterprises - 123	10	19	0	0/0	0/1	0/0	5	3	0	0	0/9	0/0

Statewide Totals	Clients*		Total Confirmed ANE	Abuse Confirmations/ Total Abuse Cases	Neglect Confirmations/ Total Neglect Cases	Exploitation Confirmations/ Total Exploitation Cases	Emergency Services	Law Enforcement Involvement	Environ- mental Hazard	Death	Late Reporting/ Total Provider Cases	Confirmed Cases not Reported by Responsible Provider/Total Unreported Cases
	Res	Hab										
	2653	2633										

Total Cases: 2458

- Total client numbers will not add up to DDW client total. Clients who elected to change providers during the specified time period will be counted in the totals of both providers.
- Client numbers are derived from claims data and include all clients for whom a claim has been submitted during the specified time period.
- Only closed cases are included (except deaths).
- Single cases with multiple allegations appear in this report in only one category. The category in which a case will appear is based on an allegation hierarchy as follows:
 - Death
 - Confirmed Abuse
 - Confirmed Neglect
 - Confirmed Exploitation
 - Law Enforcement Involvement
 - Environmental Hazard
 - Emergency Services

Res Includes
Supported Living Supervised Living Assisted Living Homebased Foursome Living

Hab Includes
Habilitation Supported Employment